



Counseling & Support: Language Assistance Program

At Memorial Sloan-Kettering, we recognize that our patients and families come from diverse backgrounds and speak a variety of languages.

If you are an inpatient or outpatient who needs help communicating with our staff, we can arrange for an interpreter. Our interpreters:

- translate any language, including sign languages
- are available 24 hours a day
- can assist you in person, by video, or by telephone

We can also translate important forms, brochures, and other written materials.

■ How to Receive Language Assistance

You can indicate your need for language assistance at any time throughout the course of your care, from the time you register as a patient at Memorial Sloan-Kettering. We also note your language preference in your electronic medical record.

To arrange interpretation services, please ask a member of your health care team to contact the Language Assistance Program.

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