



PATIENT & CAREGIVER EDUCATION

About Our Constant Care Program

This information explains Memorial Sloan Kettering's (MSK's) Constant Care program.

Your safety is very important to us. While you're in the hospital, you may be getting treatment or medication that may affect your ability to safely walk by yourself. This can put you at risk for falling.

To prevent falls, use the call bell before you try to get out of your bed or chair and any time you need help. For more information,

talk with your nurse or ask for the handout *Call! Don't Fall!*

(www.mskcc.org/pe/call_dont_fall)



We will also provide extra monitoring during your hospital stay because you're at a high risk of falling. We do this through our Constant Care program.

While you're in the Constant Care program, your Constant Care Observer will monitor you on a video screen located in a private area. If at any time you're at risk for falling, your Constant Care Observer will remind you to stay in bed or in

your chair while another team member responds to your needs.

Your nurse will assess your risk of falling each morning and evening through this program.

Questions and Answers About Constant Care

Is the video recorded?

The video is not recorded or stored. The video is only used to monitor you during your hospital stay.

What about when I need privacy?

We will always respect your privacy. During procedures, your morning care, or anytime you request it, your video will be set to privacy mode.

What if I have more questions about Constant Care?

If you have any questions about our Constant Care program, talk with your nurse.

If you have any questions, contact a member of your healthcare team directly. If you're a patient at MSK and you need to reach a provider after 5:00 PM, during the weekend, or on a holiday, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

About Our Constant Care Program - Last updated on May 22, 2019
©2019 Memorial Sloan Kettering Cancer Center