



PATIENT & CAREGIVER EDUCATION

About Your Appointments in MSK's Cellular Immunotherapy Unit

This information describes what to expect during your appointments in Memorial Sloan Kettering (MSK)'s outpatient Cellular Immunotherapy Unit.

About the Cellular Immunotherapy Unit

The Cellular Immunotherapy Unit is where you'll have your appointments during your outpatient stem cell transplant or chimeric antigen receptor (CAR) T cell therapy. You may also have appointments in the Cellular Immunotherapy Unit before or after your stem cell transplant or CAR T cell therapy.

The team of healthcare providers in the Cellular Immunotherapy Unit includes:

- Doctors
- Advanced practice providers (APPs), such as nurse practitioners (NPs) and physician assistants (PAs)
- Registered nurses
- Patient care technicians
- Care coordinators
- Physical therapists
- Pharmacists
- Research Coordinators

Location

The Cellular Immunotherapy Unit is located in MSK's outpatient cellular immunotherapy infusion suite. The address is:

David H. Koch Center for Cancer Care at Memorial Sloan Kettering
530 East 74th St
12th Floor
New York, NY 10021

Contact information

The Cellular Immunotherapy Unit's phone number is 646-608-3150. You can call this number during the day (from 8:00 AM to 8:00 PM) and a member of the Cellular Immunotherapy team will answer your call.

At night (from 8:00 PM to 8:00 AM), call 212-639-2000. The MSK operator will answer your call. Ask the operator to connect you with the BMT doctor on call.

If you think you need to see a doctor right away, go to MSK's Urgent Care Center (UCC). The UCC is located on the first floor of Memorial Hospital (MSK's main hospital). The closest entrance is at 425 East 67th Street (between First Avenue and York Avenue). There's also an entrance at 1275 York Avenue (between 67th and 68th Streets). Both entrances are open 24 hours a day, 7 days a week.

Before Your Appointments

Scheduling your appointments

Your appointment dates will be scheduled 1 to 2 weeks before each appointment. A care coordinator will schedule your appointments in clinic or over the phone. Please make sure we have the best phone number to call you.

Your appointment times will be scheduled the day before each appointment. When you're leaving your appointments, a care coordinator will tell you your appointment time for the following day. Your appointment time will also be updated on your MyMSK (patient portal) account the evening before each appointment. Visit my.mskcc.org to log into your MyMSK account. A care

coordinator will call you if your appointment time changes.

Your appointment time may be different from day to day based on your medical needs, the treatment you're having, and which rooms and medical providers are available. Please arrive at your scheduled appointment time.

Getting to and from your appointments

If you're staying at the American Cancer Society Hope Lodge, an MSK shuttle will bring you to and from the David H. Koch Center for Cancer Care at Memorial Sloan Kettering.

If you're staying at MSK's 75th Street Patient Residence, an MSK bus or van will bring you to and from the David H. Koch Center for Cancer Care at Memorial Sloan Kettering.

A member of the Cellular Immunotherapy team will give you information about the shuttle schedule.

What to bring

Bring all of your normal daily medications. You may need to take them as scheduled while you're in the Cellular Immunotherapy Unit.

You may also want to bring:

- Your cell phone and charger
- Headphones or earbuds
- Something to read
- Snacks or drinks

Refilling your medications

If you need more of one of your prescription medications, check the bottle to make sure refills are available.

- If there are refills available, call MSK's pharmacy at 646-608-1700 between 9:00 AM and 5:45 PM from Monday to Friday to have the medication ready for

your next visit. You can pick up your medication from the pharmacy or ask to have it delivered to the Cellular Immunotherapy unit.

- If there are no refills available, tell a member of the Cellular Immunotherapy team. They will submit a new prescription to the pharmacy. Once they do, call the pharmacy to see when you can pick up your medication or have it delivered.

During Your Appointments

During each of your appointments in the Cellular Immunotherapy Unit, you will have a lab appointment followed by a treatment appointment.

Lab appointment

During your lab appointment, your blood will be drawn for testing. A Cellular Immunotherapy nurse or patient care technician will also measure your vital signs (such as blood pressure, temperature, and heart rate) and weight.

After your blood is drawn and vitals are measured, you will be seated in the waiting room. A care coordinator will bring you to a treatment room when it's ready.

Treatment appointment

Once you're in a treatment room, your nurse will ask about symptoms you're having. Then, you will get your scheduled treatment.

Other members of the Cellular Immunotherapy team will also visit you in your treatment room.

- An APP will check on you as needed.
- Your primary doctor or a covering attending (doctor who's covering for your doctor) will check on you during some of your treatment appointments. If you want to know if your doctor will see you during your appointment, ask the care coordinator when you check in. You might see your doctor's visits on your MyMSK patient portal, but the scheduled times may not be accurate.
- A pharmacist will visit you during your first treatment appointment. They will talk with you and make sure you understand all your medications. They may also visit you during some of your other appointments, if needed.

The length of your appointment depends on the exact treatment you're getting.

Before you leave, check out with a care coordinator to see if you have any additional appointments for the day. You can also check your MyMSK account.

After You Finish Your Treatments

Once you're discharged from the Cellular Immunotherapy Unit, your follow-up appointments will be in your primary doctor's regular clinic. You will still see the same doctor, but you won't see the rest of the Cellular Immunotherapy team.

If you need to reach a healthcare team member after you finish all of your treatments, contact your doctor's office directly.

For more resources, visit www.mskcc.org/pe to search our virtual library.

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