

Cancer Medicine: What to Do if You Are Worried About Symptoms

If you are worried about symptoms during your cancer treatment, call your MSK care team.

Your medical oncology team knows your care best. Some symptoms are normal during your cancer treatment. Your care team can help you manage them. They may decide you need urgent care. They may ask you to go to an MSK location, or to get emergency care closer to your home.

Here's how to contact your medical oncology team:



If you have symptoms that worry you, the first step is to call your MSK medical oncologist.

For anything that is not urgent, send a message through the MSK MyChart patient portal or call your medical oncologist's office. If you need medical care right away, call 911 or go to your local emergency room.

Call your medical oncology office between 9 a.m. and 5 p.m., Monday through Friday. Before 9 a.m., after 5 p.m., on weekends, or on holidays, call your medical oncology office and follow the instructions to reach the after-hours team.

You can also call the main hospital at 212-639-2000. They will contact the on-call medical oncology care team.



Based on your symptoms, your care team may ask you to get care right away. They may ask you to go to MSK's Urgent Care Center (UCC) in Manhattan, or to MSK's Symptom Care Clinic (SCC) near you.



Sometimes it makes sense for you to get care at another hospital. MSK has relationships with many high-quality healthcare providers at hospitals in New Jersey, Westchester, and on Long Island. These are expert doctors and other specialists who MSK doctors know, trust, and work with closely.



Your care team will tell you if this is the best option for you. MSK will let them know you're on your way there. When you arrive, please tell them you're an MSK patient.



If you must be admitted to the local hospital, your MSK care team will work with them to coordinate your care. Your MSK doctor will get updates on your care and be in touch with the care team treating you.



Your MSK team will support and guide your care. They will help coordinate any next steps in your care plan when you leave the local hospital.



**Memorial Sloan Kettering
Cancer Center**

Your health is always our top priority. Your MSK team is here for you with guidance and support when you need it. That's true whether you're getting care at MSK, or at one of our trusted local healthcare providers.

Cancer Medicine: Care Closer to Home

MSK Symptom Care Clinics

Our Symptom Care Clinics (SCCs) are special treatment centers for MSK patients. If you're worried about your symptoms after treatment, your MSK doctor may tell you to get care at an SCC close to home. Always call your doctor before going to an SCC for care. They cannot see you without an appointment.

Long Island

MSK Commack

650 Commack Road
Commack, NY 11725

MSK Nassau

1101 Hempstead Turnpike
Uniondale, NY 11553

New Jersey

MSK Basking Ridge

136 Mountainview
Boulevard
Basking Ridge, NJ 0792

MSK Bergen

225 Summit Avenue
Montvale, NJ 07645

MSK Monmouth

480 Red Hill Road
Middletown Township,
NJ 07748

Westchester

MSK Westchester

500 Westchester Avenue
West Harrison, NY
10604

Healthcare Providers at Other Locations

MSK also has relationships with healthcare providers at the following locations. Please call your MSK care team before going to one of these hospitals. We can evaluate your symptoms and let the hospital know you're coming. We can coordinate your care if you go to a hospital that's listed here.

Nassau (LI)

Long Island Jewish Medical Center (New Hyde Park)

270-05 76th Avenue
New Hyde Park, NY 11040

Mercy Hospital

1000 North Village Avenue
Rockville Centre, NY
11570

North Shore University Hospital (Manhasset)

300 Community Drive
Manhasset, NY 11030

NYU Langone Hospital—Long Island

259 1st Street
Mineola, NY 11501

St. Francis Hospital

100 Port Washington
Boulevard
Roslyn, NY 11576

Suffolk (LI)

Good Samaritan University Hospital

1000 Montauk Highway
West Islip, NY 11795

Huntington Hospital

270 Park Avenue
Huntington, NY 11743

Mather Hospital

75 North Country Road
Port Jefferson, NY 11777

NYU Langone Hospital—Suffolk

101 Hospital Road
Patchogue, NY 11772

Peconic Bay Medical Center

1 Heroes Way
Riverhead, NY 11901

South Shore University Hospital (Southside Hospital)

301 East Main Street
Bay Shore, NY 11706

St. Catherine of Siena Hospital

50 NY-25A
Smithtown, NY 11787

St. Charles Hospital

200 Belle Terre Road
Port Jefferson, NY 11777

Stony Brook

Southampton Hospital

240 Meeting House Lane
Southampton, NY 11968

Stony Brook

University Hospital

101 Nicolls Road
Stony Brook, NY 1179

NYC Boroughs

The Brooklyn Hospital Center

121 DeKalb Avenue
Brooklyn, NY 11201

Long Island Jewish Forest Hills (Queens)

102-01 66th Road
Queens, NY 11375

Montefiore (Einstein Campus-Bronx)

1521 Jarrett Place
The Bronx, NY 10461

Mount Sinai Brooklyn

3201 Kings Highway
Brooklyn NY, 11234

Westchester (NY)

White Plains Hospital

41 East Post Road
White Plains, NY 10601

Bergen (NJ)

Hackensack University Medical Center

30 Prospect Avenue
Hackensack, NJ 07601

Holy Name Medical Center

718 Teaneck Road
Teaneck, NJ 07666

The Valley Hospital

4 Valley Health Plaza
Paramus, NJ 07652

Basking Ridge (NJ)

Overlook Medical Center

99 Beauvoir Avenue
Summit, NJ 07901

Monmouth (NJ)

Riverview Medical Center

1 Riverview Plaza
Red Bank, NJ 07701