Outpatient Cellular Therapy Emergency Guide

Instructions:

For major emergencies (life-threatening):	MSK's Urgent Care Center (UCC) Address:
1. **Call 911.** Do not transport the patient without Emergency Medical Services (EMS) support. 2. EMS may take you to the nearest hospital for care right away. **This is appropriate** and expected—your safety comes first, and our team can coordinate care with that hospital as needed.	• Between 6 a.m. and midnight, enter at 425 E. 67th St. (between 1st and York avenues). • All other times, enter at 1275 York Ave. (between East 67th and East 68th streets). Ask for directions at the security desk.
For minor emergencies (not life-threatening):	
1. Take the patient to MSK's Urgent Care Center (UCC). 2. When you arrive, tell a UCC staff member that the patient is a cellular therapy patient.	

For non-emergencies:	Call Cellular Therapy at 646-608-3150 (available 24/7).
Cellular therapy oncologist:	
Date of cellular therapy infusion:	

Memorial Sloan Kettering Cancer Center

	Major Emergencies: Call 911	**Minor Emergencies:** Go to MSK's UCC	**Non-Emergencies:** Call Cellular Therapy at 646-608-3150
Alertness	• Will not wake up • Suddenly cannot move arms or legs • Seizure (uncontrolled shaking or stiffening of body)	• Sudden change in vision	• Dizziness • Tremors or shakiness • Change in mood • Change in energy level • Cannot sleep • New confusion or more confusion than usual • Trouble finding words • Change in level of alertness • Numbness or tingling • Cannot get around • Trouble swallowing
Bleeding		• Bleeding that will not stop	• Vomiting (throwing up) blood • Nosebleed that will not stop • Bloody urine (pee) • Stool (poop) that is black and tarry (sticky) • Using 1 or more feminine pads every hour • Petechiae (small red or purple spots on the skin) • New bleeding or more bleeding than usual
Blood sugar		• Blood sugar is less than 50 • Blood sugar is more than 400 • Hard to wake up	• Blood sugar is between 50 and 400
Breathing	• Not breathing • Trouble breathing • Choking		• Wheezing (whistling or squeaking sound when breathing) • Gets winded (short of breath) more easily with very little activity • New cough or cough that will not go away • Coughing up blood or green or yellow mucus • Trouble breathing when lying down
Central venous catheter (CVC)		• Line open to air and short of breath. **Clamp the line right away.** • Line broken or leaking • Line fell out	• Cannot flush catheter • Drainage from insertion site • Pain at insertion site • Swelling, redness, or tenderness at insertion site • Swelling of face or neck
Diarrhea (loose or watery poop)		• Uncontrolled, constant diarrhea	• Starts having diarrhea and abdominal (belly) cramping • Whole pills passed in stool (poop)
Fall	• Change in consciousness after fall	• Hit head during fall	• Did not hit head during fall • Fall at home • No change in consciousness after fall

	Major Emergencies: Call 911	**Minor Emergencies:** Go to MSK's UCC	**Non-Emergencies:** Call Cellular Therapy at 646-608-3150
Fatigue (feeling more tired or weak than usual)	• Will not wake up		• Dizziness • Too tired to get out of bed or walk to the bathroom
Fever or chills		• Fever of 100.4 °F (38 °C) or higher, when taking temperature by mouth • Shaking chills (temperature may be normal)	• Cold symptoms (runny nose, watery eyes, sneezing, coughing)
Mouth pain (mucositis)	• Not breathing • Trouble breathing		• Bright red blood inside mouth • Trouble swallowing • White patches or sores on gums, on lips, or inside mouth • Pain that does not get better after taking pain medication
Nausea or vomiting (feeling like you're going to throw up or throwing up)		• Very bad stomach pain • Blood or "coffee grounds" material in vomit (throw up) • Uncontrolled, constant nausea and vomiting	• Cannot take medications without vomiting • Nausea does not stop after taking anti-nausea medications
Pain	• Very bad chest pain • Very bad squeezing or pressure in chest	• Sudden headache that is very painful	• New or uncontrolled pain • Pounding heart • Heart "flip-flop" feeling • Burning in chest or stomach • Pain or burning during urination (peeing) or bowel movements (pooping) • Pain at central venous catheter (CVC) insertion site • Pain when medications or fluids are being put through CVC
Rash			• New rash • Rash with pain, itching, or both
Swelling	• Trouble breathing	• Swelling in throat	• Swelling in legs, arms, or hands • Sudden swelling with or without pain
Urination (peeing)			• Bloody urine (pee) • Pain or burning while urinating (peeing) • Cannot urinate (pee) for more than 8 hours