



PATIENT & CAREGIVER EDUCATION

External Support Services

This information explains support services that may help you before, during, or after your cancer treatment. These support services are not affiliated with MSK.

An MSK social worker can also connect you with support services. To talk with an MSK social worker, call 212-639-7020.

External support services

Access-A-Ride

web.mta.info/nyct/paratran/guide.htm

877-337-2017

In New York City, the MTA offers a shared ride, door-to-door service for people with disabilities who can't take the public bus or subway.

Air Charity Network

www.aircharitynetwork.org

877-621-7177

Provides travel to treatment centers.

American Cancer Society (ACS)

www.cancer.org

800-ACS-2345 (800-227-2345)

Offers a variety of information and services, including Hope Lodge, a free place for patients and caregivers to stay during cancer treatment.

Cancer and Careers

www.cancerandcareers.org

646-929-8032

A resource for education, tools, and events for employees with cancer.

CancerCare

www.cancercare.org

800-813-4673

275 Seventh Avenue (Between West 25th & 26th Streets)

New York, NY 10001

Provides counseling, support groups, educational workshops, publications, and financial assistance.

Cancer Support Community

www.cancersupportcommunity.org

Provides support and education to people affected by cancer.

Caregiver Action Network

www.caregiveraction.org

800-896-3650

Provides education and support for people who care for loved ones with a chronic illness or disability.

Corporate Angel Network

www.corpangelnetwork.org

866-328-1313

Offers free travel to treatment across the country using empty seats on corporate jets.

Good Days

www.mygooddays.org

877-968-7233

Offers financial assistance to pay for copayments during treatment. Patients must have medical insurance, meet the income criteria, and be prescribed medicine that's part of the Good Days formulary.

HealthWell Foundation

www.healthwellfoundation.org

800-675-8416

Provides financial assistance to cover copayments, health care premiums, and deductibles for certain medicines and therapies.

Joe's House

www.joeshouse.org

877-563-7468

Provides a list of places to stay near treatment centers for people with cancer and their families.

LGBT Cancer Project

www.lgbtcancer.com

Provides support and advocacy for the LGBT community, including online support groups and a database of LGBT-friendly clinical trials.

LIVESTRONG Fertility

www.livestrong.org/fertility

855-744-7777

Provides reproductive information and support to cancer patients and survivors whose medical treatments have risks associated with infertility.

Look Good Feel Better Program

www.lookgoodfeelbetter.org

800-395-LOOK (800-395-5665)

This program offers workshops to learn things you can do to help you feel better about your appearance. For more information or to sign up for a workshop, call the number above or visit the program's website.

National Cancer Institute

www.cancer.gov

800-4-CANCER (800-422-6237)

National Council on Aging (NCOA)

www.benefitscheckup.org

Provides information and resources for older adults. Offers BenefitsCheckUp®, a free online tool that connects you to prescription assistance programs, including Medicare's Extra Help program.

National LGBT Cancer Network

www.cancer-network.org

Provides education, training, and advocacy for LGBT cancer survivors and those at risk.

Needy Meds

www.needymeds.org

Lists Patient Assistance Programs for brand and generic name medicines.

NYRx

www.health.ny.gov/health_care/medicaid/program/pharmacy.htm

Provides prescription benefits to eligible employees and retirees of public sector employers in New York State.

Patient Access Network (PAN) Foundation

www.panfoundation.org

866-316-7263

Gives help with copayments for patients with insurance.

Patient Advocate Foundation

www.patientadvocate.org

800-532-5274

Provides access to care, financial assistance, insurance assistance, job retention assistance, and access to the national underinsured resource directory.

Red Door Community (formerly known as Gilda's Club)

www.reddoorcommunity.org

212-647-9700

A place where people living with cancer find social and emotional support through networking, workshops, lectures, and social activities.

RxHope

www.rxhope.com

877-267-0517

Provides assistance to help people get medicines they have trouble affording.

Triage Cancer

www.triagecancer.org

Provides legal, medical, and financial information and resources for cancer patients and their caregivers.

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

External Support Services - Last updated on October 21, 2025

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Last Updated

October 21, 2025

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Was this information easy to understand?

Yes

Somewhat

No

What could we have explained better?

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