PATIENT & CAREGIVER EDUCATION

Frequently Asked Questions About Viewing Your Lab Test Results in MSK MyChart

See answers to some common questions about blood test results in MSK MyChart, our patient portal.

How soon after I had a blood test can I see the result in MSK MyChart?

You can see your lab results and medical reports in MSK MyChart as soon as they're available in our computer system. Many test results are available even before your healthcare provider has reviewed them and discussed them with you.

Can I see all lab blood tests performed at Quest Labs in MSK MyChart?

No. You can see the results of about 20 kinds of blood tests done by Quest. If you had 1 of those 20 tests and a different test:

- You will not be able to see any of your Quest test results

in MSK MyChart.

- Instead, we will scan the results into your electronic medical record (EMR). You can contact your doctor to discuss them.

Where do I find general information about lab tests?

You can learn more about lab tests at www.labtestsonline.org, including a test's purpose and what it measures. The information on this website can be helpful, but it's important to talk with your healthcare provider about your tests. Ask about preparing for them and what your test results mean for you.

What does a "reference range" for a test result mean?

The reference range is the normal range for lab test results. Your healthcare providers use the reference range and your medical history to decide what the test results mean for you.

What should I do if I'm worried or have questions about a blood test result?

You can send your healthcare provider a message through MSK MyChart, or call them.

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

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