Memorial Sloan Kettering Cancer Center

PATIENT & CAREGIVER EDUCATION

# How to Find Patient Education Resources in MSK MyChart

This information explains how to find patient education resources from your care team in MSK MyChart.

Your care team will send you patient education resources during your care at MSK. These may be written or video resources to help you manage your care. **These resources do not replace medical advice.** If you have questions about your care, call your care team.

## Where can I find my resources?

You can find education resources from your care team in MSK MyChart. You'll need a MSK MyChart account to see your resources. If you're not enrolled in MSK MyChart, ask your care team to send you an invitation. You can also go to mskmychart.mskcc.org and choose "Sign up now."

If you're a caregiver, you'll need proxy access to MSK MyChart to view these resources.

## Steps to find your resources in MSK MyChart

1. Log into MSK MyChart. To log into your MSK MyChart account, visit mskmychart.mskcc.org or use the MSK MyChart mobile app.
2. Choose "Menu" at the top left. In the MSK MyChart mobile app, "Menu" appears as 3 lines at the top left.
3. Scroll down to the "Resources" section.
4. Under the "Resources" section, choose "Patient Education." Your resources

will be listed by title.

5. Choose the title you want to read or view.

In the “Patient Education” section of MSK MyChart, you may find resources about:

- Your diagnosis or treatment.
- How to get ready for a test, scan, procedure, or surgery you’re having.
- How to care for yourself after a test, scan, procedure or surgery.

## What to do if you need help

If you cannot find resources that were sent to you, check back later in the day. Your care team may need some time to send you the resources. If you still cannot find the education later in the day, contact your care team.

If you’re having technical issues, call the MSK MyChart Help Desk at 646-227-2591.

> If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you’re not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

How to Find Patient Education Resources in MSK MyChart - Last updated on January 23, 2026
All rights owned and reserved by Memorial Sloan Kettering Cancer Center