

MSK Kids



Call 911 right away if your child has an emergency.

Examples include:

- Not responsive
- Seizure
- Sleeper than usual
- Confused
- Hard time breathing
- or hard to wake up



Call your MSK healthcare provider if your child has:

- **Fever** of 100.4 °F (38 °C) or higher
- **Shaking or chills**
- **Unusual bleeding**, such as bleeding longer than 15 minutes or blood in their pee or poop
- **Bruising**
- **Shortness of breath or feeling winded**
- **Changes** in eyesight, hearing, or balance
- **Headache** that is bad or does not go away with medicine
- **Rash**
- **Diarrhea** (liquid poop) more than 3 to 4 times in a day
- **Decreased urine** (pee) or darkly colored pee
- **Not eating or drinking**
- **Vomiting** (throwing up) that does not stop with medicine
- **Mouth sores** that keep them from eating or drinking
- **Bad pain** that does not go away with medicine
- **Exposure** to chicken pox, shingles, measles, mumps, whooping cough, rubella, or any other sickness



Call to tell us about your child's symptoms

before coming to the hospital for urgent care.

**Monday to Friday from
8 a.m. to 6 p.m.:**

Call your care team:

**Monday to Friday from
6 p.m. to 8 a.m.,
weekends, and holidays:**

Ask to page the on-call
pediatric doctor.



Please use our patient portal MSK MyChart
for anything else, such as appointments and **non-urgent**
prescription refills.

We monitor MSK MyChart from **Monday to Friday, 9 a.m. to 5 p.m.**



Memorial Sloan Kettering
Cancer Center