PATIENT & CAREGIVER EDUCATION

Psychosocial Services for People With Urologic Cancers

This information describes the support services available at Memorial Sloan Kettering (MSK) for people with urologic cancers.

A cancer diagnosis often presents concerns, questions, and challenges. During your treatment and recovery, your doctor and nurse will offer education, support, and guidance. If you’d like more emotional or social support, we also have many support services to help ease the impact of living with cancer.

Social Work

646-422-4658
www.mskcc.org/experience/patient-support/counseling/
individual-family-counseling/social-work-experts

We have a dedicated outpatient social worker at the Sidney Kimmel Center, on our inpatient urologic floor, and at all of our regional clinics. Our social worker provides emotional support and guidance to patients and their families and friends. Social work also offers specialized programs, including both in-person and online support groups. We can also provide
guidance and support with practical issues such as transportation to and from medical appointments, temporary housing, and non-medical related financial concerns.

To speak with a social worker, ask your doctor or nurse, or call the number listed above.

If you’re interested in joining an online support group, you can visit our Virtual Programs website at www.mskcc.org/vp for more information.

**Counseling Center**

646-888-0200

www.mskcc.org/experience/patient-support/counseling

Many people find that counseling helps them deal with emotions during cancer treatment. Our counselors provide counseling for individuals, couples, families, and groups. They can also prescribe medications to help with anxiety or depression.

Our counselors offer both inpatient and outpatient services. If you’re admitted to the hospital and would like to speak with a counselor, ask your doctor or nurse or call the number above.

The counseling center is located at 641 Lexington Avenue (the entrance is between Lexington and Third Avenues).

**Female Sexual Medicine and Women’s**
Health Program

646-888-5076

This program helps female patients who are dealing with cancer-related sexual health challenges, including premature menopause and fertility issues. Call for more information or to make an appointment.

Male Sexual and Reproductive Medicine Program

646-888-6024
www.mskcc.org/cancer-care/treatments/symptom-management/sexual-health-fertility/health/male-medicine

Cancer and its treatments can have an impact on your sexual health. Our Male Sexual and Reproductive Medicine Program can help you manage cancer-related sexual health challenges, including erectile dysfunction (ED). Call for more information or to make an appointment.

Urinary Incontinence and Voiding Dysfunction Specialists

646-497-9068

Cancer treatment can cause or make urinary problems
problems with peeing) worse. At MSK, we have a team of doctors who are trained in evaluating and managing these problems. Our team can help if you’re having symptoms such as urinary incontinence (leaking urine), urinary frequency (needing to urinate often), voiding dysfunction (not being able to completely empty your bladder), or any other trouble with urination.

Call the number listed above for more information or to make an appointment.

**Chaplaincy Services**

212-639-5982

[www.mskcc.org/spiritual-religious-care](http://www.mskcc.org/spiritual-religious-care)

Our chaplains are available to listen, help support family members, pray, contact community clergy or faith groups, or to simply to be a comforting companion and a spiritual presence. Anyone can request spiritual support, no matter their formal religious affiliation.

The Mary French Rockefeller All Faith Chapel is located in Memorial Hospital in room M106 (near the main lobby). The hospital is located at 1275 York Ave (between East 67th and East 68th Streets). The All Faith Chapel is open to everyone 24 hours a day.

If you have an emergency, please call the hospital operator at 212-639-2000 and ask for the chaplain on call.
Integrative Medicine Service

646-888-0800
www.mskcc.org/integrativemedicine

Our Integrative Medicine Service offers many therapies to complement (go with) traditional medical care. Some of our services include music therapy, mind/body therapies, dance and movement therapy, yoga, and touch therapy. Our services are available to patients, their families and caregivers, and the general public. The Bendheim Integrative Medicine Center is located at 1429 First Avenue (at East 74th Street).

Resources for Life After Cancer (RLAC) Program

646-888-8106
www.mskcc.org/experience/living-beyond-cancer/services-survivors

At MSK, your care doesn’t end after treatment. The RLAC Program offers support services for cancer survivors and their families. The services include seminars, workshops, and support groups to address topics related to cancer survivorship. Examples of topics include insurance, employment, emotional concerns, and caregiver issues.
If you have any questions, contact a member of your healthcare team directly. If you're a patient at MSK and you need to reach a provider after 5:00 PM, during the weekend, or on a holiday, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.