

PATIENT & CAREGIVER EDUCATION

How to test while you're waiting for your care team

Look for the “Test Devices” button. It’s in the visit information section, under the “Get ready for your visit tab” (see Figure 3). This is also where you can find our step-by-step Telemedicine Visit Tutorial.

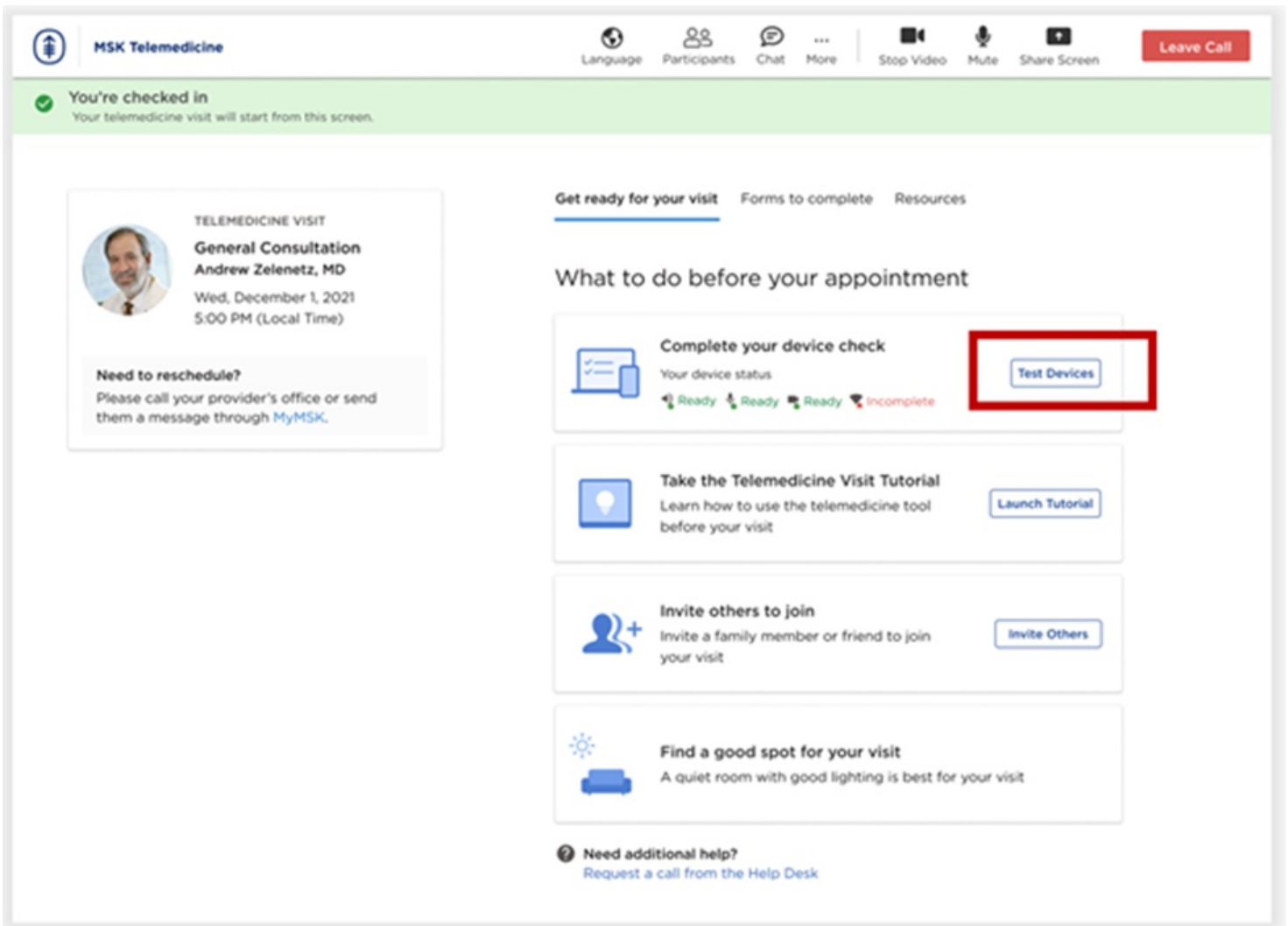


Figure 3. Select the “Test Devices” button. It lets you test your device while you wait for a care team member to join

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

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