Memorial Sloan Kettering
Cancer Center

PATIENT & CAREGIVER EDUCATION

Understanding the Buttons

This explains how to use the buttons on your screen during your visit (see Figure 13).
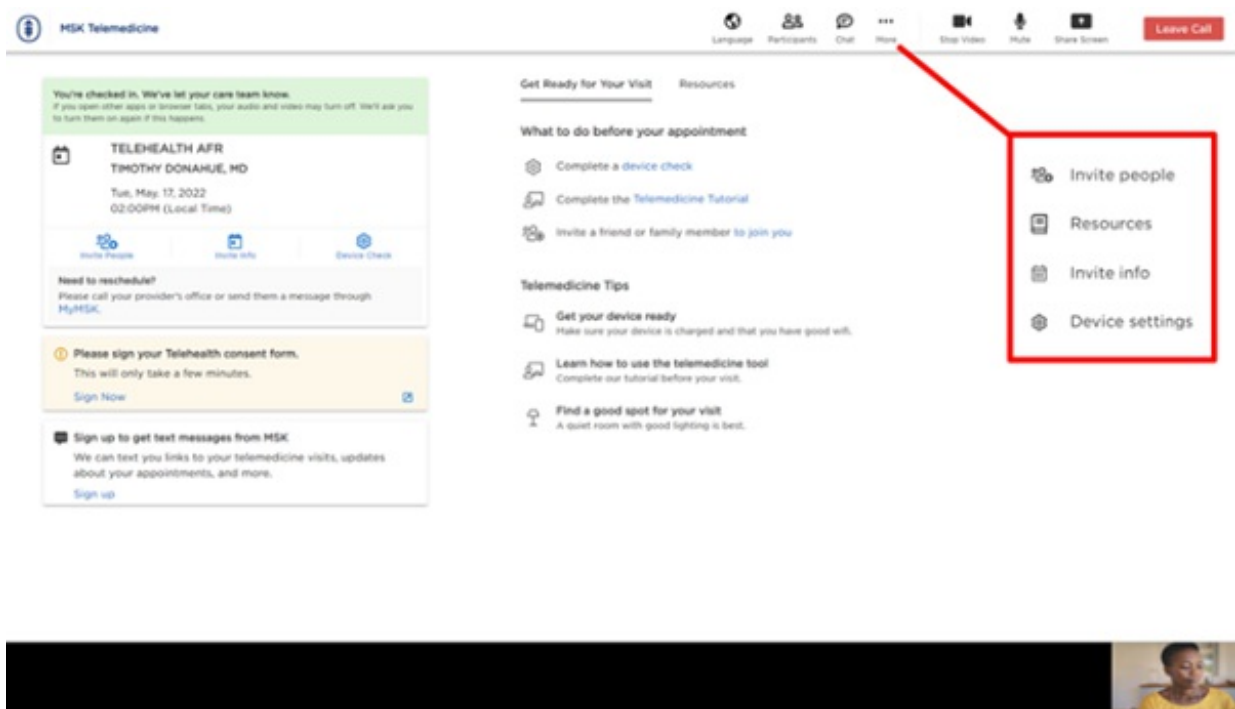

Figure 13. The buttons you may need during your visit

- The **invite people** button lets you invite friends or family members to the visit.

- The **invite info** button lets you copy the link and information to call into the telemedicine visit.

- The **check devices** button lets you test your microphone, speaker, camera, and network (Internet) settings.

- The **Telemedicine Tutorial** button guides you through a tutorial of the features in the virtual room.

- The **language** button lets you translate the page into Spanish, Russian,

or Simplified Chinese.

- The **participants** button shows who is at the visit, and who is invited to the visit.

- The **chat** button opens or hides the chat box. The chat box is where you can send messages to people in the visit.

- The **more** button (**with 3 dots)** has: Invite People, Resources Invite Info, and Device Settings.

- The **stop/start video** button turns your video off or on.

- The **mute/unmute** button mutes and unmutes your microphone. When you're muted, your healthcare provider can't hear you.

- The **share screen** button shares your screen with your healthcare provider. You can use this to show them a picture or document.

- The **resources** button has helpful links to MSK resources.

- The **leave visit** lets you exit the visit. You can rejoin if no one from the MSK team ends the call.

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.