



PATIENT & CAREGIVER EDUCATION

How To Check Your Smartphone or Tablet is Working Before Your MSK Telemedicine Visit

In this video, we'll show how to check that your smartphone or tablet is working before your MSK telemedicine visit.

▶ Please visit www.mskcc.org/pe/telemed_device_mobile to watch this video.

For more help getting ready for your MSK Telemedicine visit, watch our other how-to videos.

- *How To Join Your MSK Telemedicine Visit on Your Smartphone or Tablet*
(www.mskcc.org/pe/telemed_join_mobile)
- *How To Invite Others to Your MSK Telemedicine Visit on Your Smartphone or Tablet*
(www.mskcc.org/pe/telemed_invite_mobile)

- *How To Use the Buttons During Your MSK Telemedicine Visit on Your Smartphone or Tablet* (www.mskcc.org/pe/telemed_buttons_mobile)

You can also call 800-248-0593 and press 1 to reach the Telemedicine Help Desk. You can reach them Monday through Friday from 9 a.m. to 4:45 p.m.

If you have any questions, contact a member of your care team directly. If you're a patient at MSK and you need to reach a provider after 5 p.m., during the weekend, or on a holiday, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

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