

Ready to start planning your care? Call us at [800-525-2225](tel:800-525-2225) to make an appointment.

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Memorial Sloan Kettering
Cancer Center

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When you or a loved one is facing cancer, we know you have questions.

At Memorial Sloan Kettering, cancer care is what we know best. It's the only thing we do. We're one of the best cancer hospitals in the world.

One thing that makes us great is that we keep our patients at the center of all our work. We're here to support you, even before you walk through our doors for the first time.

This guide provides information about how to get started with becoming a patient at MSK.

From here, you can visit other sections of our website for more information.



Request an Appointment

Our Care Advisors can answer many of your questions. They will connect you with the best healthcare provider for your needs.

Call 800-525-2225

[Make an Appointment](#)

Learn about Insurance & Financial Assistance

MSK accepts many types of insurance, including Medicare and Medicaid. We can also provide financial help, depending on your needs.

We have experts you can call who can help make sense of your insurance, payment options, and financial assistance.

[Learn about insurance and financial assistance](#)



Get Ready for Your First Appointment

When you talk to one of our Care Advisors, they will let you know how you can prepare for your first appointment. Here are a few things to get you started:

Start making [a list of questions](#) you have. Bring this list with you. You should also bring something to take notes with.

Ask a friend or family member to come with you. It is helpful to have someone else there to listen.

Bring your photo ID, insurance card, and prescription card (also called a pharmacy card).

[Learn how to get ready for your first appointment](#)

Hear from MSK Patients

In this video, patients describe what it's like to start cancer treatment at MSK. They explain how they felt after being diagnosed and how MSK helped them feel prepared.

VIDEO | 03:54

MSK patients offer helpful tips on becoming a new patient

Newly diagnosed? Hear advice from our patients.

[Video Details](#) →



Know Where We're Located

We have locations in Manhattan, Brooklyn, Westchester, Long Island, and in New Jersey. When you talk with your Care Advisor, they can tell you what services are offered in the location that's most convenient for you.

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