



Make an Appointment

Bather 2018 a tiest to the treatment

Refer a Patient

ABOUT US

Our mission, vision & core values

Leadership

History

Equality, diversity & inclusion

Annual report

Give to MSK

For International Patients

212-639-4900

Or use AT&T Direct Access by dialing the access number for the country you are calling from, then dialing 888-675-7722.

Find a Doctor

See our physician directory.

Contact a Patient Care Facility

See our locations.

Reach a Patient at Memorial Hospital

Call our Patient Information Desk at 212-639-7081.

Cards and gifts can be sent to:

Memorial Sloan Kettering Cancer Center

1275 York Avenue

New York, NY 10065

Please include the patient's name and room number.

Helpful Phone Numbers 1/4

Visiting Hours

Adult inpatients: 6:00 a.m. to 10:00 p.m. Pediatric inpatients: 8:00 a.m. to 8:30 p.m.

Intensive Care Unit (ICU): 11:00 a.m. to 7:00 p.m.

For more information, see our **Policy for Visitors of Patients**.

Request Medical Records

There are 3 ways to ask for (request) your MSK medical records.

Call 646-227-2089

Email HIMROI@mskcc.org

On MyMSK, go to the Request Your Medical Records page and click "Complete Form."

Complete this form and fax it to 212-557-0531 or 646-227-3545

After asking for your records, please wait at least 10 business days before asking for an update.

Visit Our Gift Shop

To purchase a gift for someone at our inpatient hospital, call <u>212-639-8035</u>. We are open Monday to Friday, from 8:00 a.m. to 6:00 p.m., and on weekends and holidays from 11:00 a.m. to 4:00 p.m., Eastern time. <u>Learn more about the Gift Shop</u>.

Find Support Services

Social Work

212-639-7020

Outpatient Counseling Center

646-888-0100

Spiritual Counseling

Department of Chaplaincy

212-639-5982

For more information, see **Support Services**.

Contact a Patient Representative

If you have a concern, question, or complaint about your care, or would like someone to serve as your advocate, call our Patient Representatives Department at <u>212-639-7202</u>.

Ask Billing Questions

Helpful Phone Numbers 2/4

For general information about insurance coverage and billing for treatment at Memorial Sloan Kettering, call <u>646-497-9176</u>. Learn more at <u>Insurance & Billing</u>.

Incoming Calls

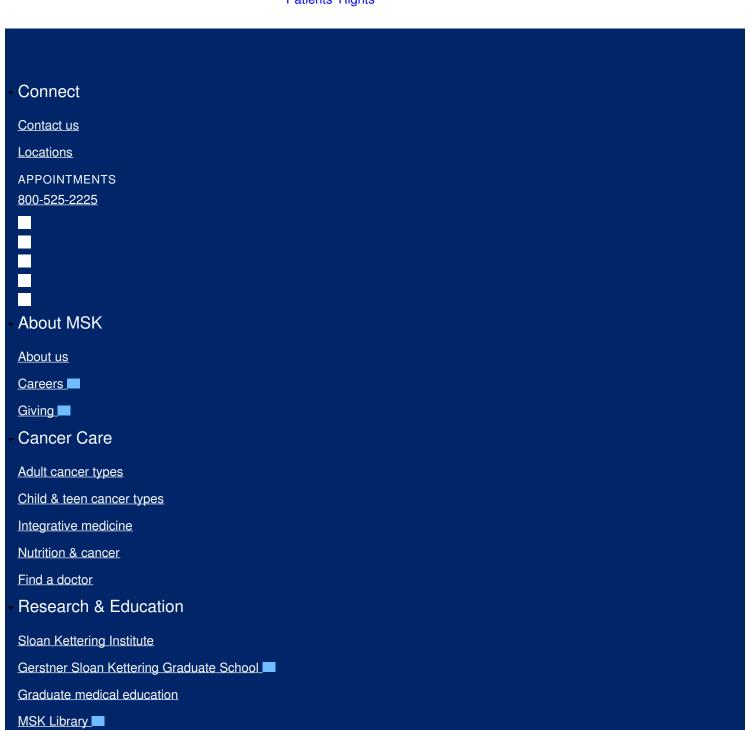
You may see <u>646-888-2001</u> show up on your phone when someone from MSK calls you. If so, please call your MSK physician or one of the numbers on this page for more information.

PREVIOUS

Services for International Patients

NEXT

Patients' Rights



Helpful Phone Numbers 3/4

Communication preferences

Cookie preferences

Legal disclaimer

Accessibility statement

Privacy policy

Price transparency

Public notices

© 2024 Memorial Sloan Kettering Cancer Center

Helpful Phone Numbers 4/4