

Ready to start planning your care? Call us at [646-926-0945](tel:646-926-0945) to make an appointment.

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Memorial Sloan Kettering
Cancer Center

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FOR THE MEDIA

[800-525-2225](#) (Please also see [Making an Appointment](#).)

For International Patients

[212-639-4900](#)

Or use AT&T Direct Access by dialing the access number for the country you are calling from, then dialing [888-675-7722](#).

Find a Doctor

See our [physician directory](#).

Contact a Patient Care Facility

See [our locations](#).

Reach a Patient at Memorial Hospital

- Call our Patient Information Desk at [212-639-7081](#) .
- Cards and gifts can be sent to:
Memorial Sloan Kettering Cancer Center
1275 York Avenue
New York, NY 10065
Please include the patient's name and room number.

Visiting Hours

- Adult inpatients: 6:00 a.m. to 10:00 p.m.
- Pediatric inpatients: 8:00 a.m. to 8:30 p.m.
- Intensive Care Unit (ICU): 11:00 a.m. to 7:00 p.m.

For more information, see our [Policy for Visitors of Patients](#) .

Request Medical Records

There are several ways to ask for (request) your MSK medical records.

- In MSK MyChart, go to [Sharing Hub](#) .
- Call [646-227-2089](#)
- Email HIMROI@mskcc.org
- Complete [this form](#) and fax it to [212-557-0531](#) or [646-227-3545](#)

After asking for your records, please wait at least 10 business days before asking for an update.

Visit Our Gift Shop

To purchase a gift for someone at our inpatient hospital, call [212-639-8035](#) . We are open Monday to Friday, from 8:00 a.m. to 6:00 p.m., and on weekends and holidays from 11:00 a.m. to 4:00 p.m., Eastern time. [Learn more about the Gift Shop](#) .

Find Support Services

- Social Work
[212-639-7020](#)
- Outpatient Counseling Center
[646-888-0100](#)
- Spiritual Counseling

Department of Chaplaincy

[212-639-5982](#)

For more information, see [Support Services](#) .

Contact a Patient Representative

If you have a concern, question, or complaint about your care, or would like someone to serve as your advocate, call our Patient Representatives Department at [212-639-7202](#) .

Ask Billing Questions

For general information about insurance coverage and billing for treatment at Memorial Sloan Kettering, call [646-497-9176](#) . Learn more at [Insurance & Billing](#) .

Incoming Calls

You may see [646-888-2001](#) show up on your phone when someone from MSK calls you. If so, please call your MSK physician or one of the numbers on this page for more information.

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