

Ready to start planning your care? Call us at [646-926-0945](tel:646-926-0945) to make an appointment.

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Memorial Sloan Kettering  
Cancer Center

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## ABOUT US

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## FOR THE MEDIA



Our doctors and team will thoroughly answer your questions and ensure you feel you are part of the treatment process.

We have responded to the most common questions from our international patients and their families.

If you do not see your question, please email us at [international@mskcc.org](mailto:international@mskcc.org) or reach out to your designated International Care Advisor or Patient Liaison for assistance.

[Request a Consult](#)

Submit an online request for a consultation. No referral needed.

[Request Now](#)

## Before Your Appointment

[Frequently Asked Questions](#) [International Patients](#)

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Do I need a referral for an appointment with an MSK doctor?

How long does it take to get an appointment?

Does MSK provide language interstation and medical record translation services?

Can I request the doctor I would like to see?

## **Paying for My Treatment**

What are my options to pay for care?

Does MSK accept insurance for international patients?

Is it possible to get a discount?

## **Preparing for Your Trip**

Where can I find accommodations in New York?

Where can I find New York City visitor information?

Can I bring family members with me?

Will MSK provide me with interpretation services?

## **While at MSK**

Can I stay in a private room while I am in the hospital?

What can I eat during my hospital stay?

Where can I pray at MSK?

## Going Home

How do I stay in touch with MSK after I return home?

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### Contact Us

Email us at [international@mskcc.org](mailto:international@mskcc.org) .

Call [212-639-4900](tel:212-639-4900) , Mon–Fri, 9:00am–5:00pm, ET.

Or use AT&T Direct Access by dialing the access number for the country you are calling from, then dialing [888-675-7722](tel:888-675-7722) . If you need a translator, we will locate one while you are on the line. Or email [international@mskcc.org](mailto:international@mskcc.org) and tell us the language you speak along with the time you wish to call. We will arrange for a translator to be available.

### Mailing Address

Bobst International Center

160 East 53rd Street

Rockefeller Outpatient Pavilion, 11th floor

New York, NY 10022

Fax: [212-639-4938](tel:212-639-4938)

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