Ready to start planning your care? Call us at 800-525-2225 to make an appointment.
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At Memorial Sloan Kettering, we recognize that our patients and families come from diverse backgrounds and speak a variety of languages. We also understand that not everyone is able to communicate in the same way.

If you are an inpatient or outpatient who needs help communicating with our staff, we can arrange for an interpreter. Our interpreters:

- translate any language, including sign languages
- are available 24 hours a day
- can assist you in person, by video, or by telephone

We also provide free aids and services to people with disabilities to help them communicate with us, including written information in various formats (large print, audio, accessible electronic formats, etc.) We can also translate important forms, brochures, and other written materials.

How to Receive Language Assistance

You can indicate your need for language assistance at any time throughout the course of your care, from the time you register as a patient at Memorial Sloan Kettering. We also note your language preference in your electronic medical record.

To arrange interpretation services, please ask a member of your health care team to contact the Language Assistance Program, or contact Alexandra Forauer, Associate Director, Interpretation Services, at 212-639-3783 or at interpreters@mskcc.org.

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Patient Experience Reviews for MSK Healthcare Providers

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Our Physicians & Nurses: At Work

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