

Ready to start planning your care? Call us at [800-525-2225](tel:800-525-2225) to make an appointment.

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Cancer Center

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As a patient at Memorial Sloan Kettering (or any hospital) in New York State or New Jersey, you're guaranteed protections under the law. These ensure that you understand the treatment you're receiving, that you're not discriminated against for any reason, that you know the names of everyone involved in your care, and other rights. You also have responsibilities as a patient, such as telling your doctor or nurse that you don't understand something and being considerate and courteous to other patients and staff.

If you are an MSK patient with a concern, question, or complaint about your care, or would like someone to serve as your advocate, our patient representatives are here to help.

Patient representatives are committed to ensuring that your rights are respected and that your concerns are addressed. We can speak on your behalf, represent your interests, and answer questions about hospital policies and procedures. We can be most helpful when brought into a situation while it is occurring, rather than after the fact, so do not hesitate to call upon us.

To contact a patient representative, please call [212-639-7202](tel:212-639-7202).

Read more about your rights as a patient.

New York

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New Jersey

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Ethics at MSK

Learn about our approach to ethics at Memorial Sloan Kettering, including how you can request an ethics consultation.

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