

Ready to start planning your care? Call us at [800-525-2225](tel:800-525-2225) to make an appointment.

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Memorial Sloan Kettering  
Cancer Center

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What type of insurance plan do I have?

Is Memorial Sloan Kettering in my [network](#)? If so, here are some follow-up questions to ask:

What is my benefit coverage for different types of services?

Physician costs

Inpatient hospital services

Outpatient hospital services

MSK bills services as an “Outpatient Hospital” rather than a “Doctor’s Office.” Many insurance carriers have different benefits for “Outpatient Hospital” services, so be sure to ask about your coverage.

What, if any, are my [co-payments](#)?

What rights and protections do I have against any [surprise medical bills](#)?

Do I have pharmacy coverage?

If yes:

Is there a separate pharmacy card?

If there is no separate pharmacy card, ask for the following information:

Pharmacy plan ID number

Prescription BIN number

Prescription PCN number

Prescription group name and number

Phone number to contact the pharmacy insurance provider

Does this plan have any specific restrictions?

Am I locked into a specialty pharmacy? If so, what is the name and contact information for that specialty pharmacy?

Is mail order required?

If no:

What are my other options for prescription coverage?

Memorial Sloan Kettering is not in my network, but my plan has [out-of-network](#) benefits. If I choose to go out-of-network, what do I have to pay? What is the amount of my [deductible](#)?

If I go out-of-network, what percentage of my bill will be paid by the insurance company?

Is the percentage of my bill paid by the insurance company based on [usual, customary, and reasonable \(UCR\)](#) schedules or on the actual charges?

Does my insurance plan offer any additional coverage through special networks for treating medical conditions such as cancer?

Does my policy have an [out-of-pocket](#) maximum?

If my out-of-pocket expenses reach a certain amount, will the insurance carrier ever reimburse at 100 percent?

If so, does this mean that my claims will then be paid in full, or will I still be responsible for the difference between Memorial Sloan Kettering's charges and usual, customary, and reasonable (UCR) rates?

Before I see a doctor at Memorial Sloan Kettering, do I need a [referral](#) from my primary care physician, or will I need [authorization](#) from my insurance carrier?

Will I be covered for any testing, pathology, or radiology charges that may be incurred as part of my initial consultation with a Memorial Sloan Kettering doctor?

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## NPI/Tax ID Numbers

When confirming coverage with your insurance carrier, they may ask for MSK's NPI number and/or Tax ID number. Please note, if the physician specific NPI number is needed, please contact Patient Billing Services at [646-227-3378](tel:646-227-3378)

MSK NPI number: 1700887411

Tax ID number: 131624082

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## Questions?

Patients with insurance questions should contact Memorial Sloan Kettering's Insurance Information line at [646-497-9176](tel:646-497-9176), Monday through Friday, 8:00 a.m. to 6:00 p.m. ET.

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