Medical Disclaimer:

IF YOU THINK YOU MAY HAVE A MEDICAL EMERGENCY, PLEASE CALL YOUR DOCTOR OR EMERGENCY SERVICES NUMBER IMMEDIATELY. MSKCC DOES NOT RECOMMEND OR ENDORSE ANY TESTS, PRODUCTS, PROCEDURES, OPINIONS, OR OTHER INFORMATION THAT MAY BE MENTIONED ON THE APP. RELIANCE ON ANY CONTENTS OF THE APP IS SOLELY AT YOUR OWN RISK.

The contents of this application (the "App"), or of websites linked from the App, are for informational purposes only and are not substitutes for medical diagnosis, advice, or treatment for specific medical conditions. All App users should seek expert medical care and consult their own physicians for any specific health issues. Memorial Sloan Kettering Cancer Center ("MSKCC") and its affiliates specifically disclaim all responsibility for any liability, loss, or risk, personal or otherwise, which is incurred as a consequence, directly or indirectly, of the use of the App or the application of any content contained or referenced therein.

Medical Disclaimer for footer of Lounge App

For footer of all pages:

All information in this application is for education and information purposes only. For specific medical advice, diagnoses, and treatment, seek expert, specific medical care. See our Medical Disclaimer in its entirety.
Privacy Policy

Last Revised: November 21, 2016

We, Memorial Sloan Kettering Cancer Center ("MSKCC"), give you the power to share information on the Lounge App ("App") to provide you an opportunity to connect with other MSKCC patients. This Privacy Policy describes our policies and procedures regarding the collection, use, and disclosure of personal information received from users of the App. References to MSKCC include "MSKCC Protected Parties," which means MSKCC and its subsidiaries, affiliates, partners, directors, officers, employees, agents, contractors, successors, licensees, or assignees (both jointly and severally).

This Privacy Policy may be updated from time to time for any reason; each version will apply to information collected while it was in place. We will notify you of any material changes to our Privacy Policy by posting a link to the new Privacy Policy on our App. As a user ("User") of this App, you are advised to consult this Privacy Policy regularly for any changes. This Privacy Policy is integrated with and is a part of our Terms of Use.

By using our App and/or agreeing to our Terms of Use, you are consenting to our processing of your information as set out in the Privacy Policy, as it may be amended from time to time. In this Privacy Policy, "Processing" means using cookies on an electronic device (such as a computer) or using or touching information in any way, including, but not limited to, collecting, storing, deleting, using, combining, and disclosing information, all of which activities will take place in the United States. If you reside outside the U.S., your personal information will be transferred to the U.S., and processed and stored there under U.S. privacy standards. By registering to use the App, continuing to use the App, and providing information to us, you consent to such transfer to, and Processing of your information in, the U.S.

1. INFORMATION WE COLLECT.
1.1. **Information We Collect.** The information we gather on our App falls into the following categories: (1) information you supply when you register; (2) content and other information you provide when you use the App, including the information you create, share, message or communicate with others; (3) types of content you view or engage with or the frequency and duration of your activities; (4) other tracking and analytics information we may collect as you navigate through our App; (5) content and information that other people provide when they use the App, including information about you or which they send in a message to you; (6) information about the people and groups you are connected to and how you interact with them, such as the people you communicate most frequently with and groups in which you are most engaged; (7) information from or about the computers, phones, or other devices where you install or access the App, such as the operating system, hardware version, device settings, file and software names and types, battery and signal strength, device identifiers, device locations, including specific geographic locations, connection information; and (8) websites which you access through links within the App. If you do not want the App to collect your personal information, you should not use, register for, provide user feedback to, or upload content to the App.

1.2. **Registration and Profile Information.** When you register, we collect personal information about you, which may include your name, mailing address, email address, a password, time of registration / most recent login and User name. We may also ask for some additional, optional information, but you're free to register without providing this optional information if you prefer. In addition, at various other points on our App, we may ask you for personally identifying information, including when you: complete a survey or report a problem with our App. We use this information to tailor our App to your interests and to make it more useful to you, and to help improve our App generally. Additionally, when you create your profile page on the App ("Profile"), you will be required to list your real name or pseudonym ("Username") and have the option to provide additional information about yourself. All information that you provide on your Profile will be displayed in Connections search results. You can control whether your Profile is displayed in Connections search results through the App’s privacy settings page.
1.3. **Tracking Information (Cookies).** To help us serve your needs better, we use "cookies" to store and sometimes to track User information. A cookie is a small amount of data that is sent to your browser from a Web server and stored on your electronic device's hard drive. A cookie contains a unique number that allows our App to identify your electronic device. For example, cookies allow us to personalize the App, restrict access to authorized Users, attribute content to the User that shared it, and keep track of your User name and password so you don't have to re-enter that information each time you visit our App. In the event that a User is not logged into the App, we may still store a cookie to track whether the User has accepted the Terms of Use Agreement dialog. Finally, the Site makes use of Google Analytics, which may use cookies as specified at https://developers.google.com/analytics/devguides/collection/analyticsjs/cookie-usage. Google Analytics allows us to determine important metrics about the usage of our Site.

1.4. **Tracking Information (IP Address).** As stated in Section 1.1 above, we may collect information about your access time, the page or data requested, and your device configuration, including the type and version of browser software you use, the operating system that you're running, the resolution of your screen and your Internet Protocol address ("IP address"). Your IP address is a numerical label assigned to each device (e.g., computer, printer) connected to the Internet, which identifies your computer or device so that data (such as the web pages you view) can be accessed by you. Your IP address does not tell us who you are. Like the IP address, none of the other information described in this paragraph identifies you personally, although it may indicate your location. In the event of an App malfunction, we may associate IP addresses with internal logs that contain account information for the limited purpose of correcting the malfunction. Otherwise, we only collect this information for purposes of aggregated reporting on App activity that we, and our contractors, if any, may use. For example, we may want to know how long the average User spends on our App, which pages or features get the most attention, and the like. The aggregated information helps us to understand our audience. We may share such aggregated, de-personalized data with third parties.

Since the App makes use of Amazon Cloud, that service may also be collecting IP addresses under their own terms. Most devices have settings which provide you a notification before you
accept cookies or which disable cookies entirely. However, if you don't accept cookies, you may not be able to take advantage of various features on our App that are available to other Users.

2. INFORMATION SHARING AND DISCLOSURE.

2.1. **Shared Content.** Any content posted on the App, and your activity on the App, may be used by MSKCC and its affiliates. Personal information may be used by MSKCC and shared with MSKCC affiliates to communicate MSKCC activities and news, provide access to particular interactive processes, obtain User feedback, improve the content of the App, customize content, respond to Users when they contact it, and notify Users regarding matters related to the App. MSKCC may also use your content to communicate with you about MSKCC’s services and let you know about its policies and terms. MSKCC may communicate with Users via email exchange. MSKCC may use email to provide you with newsletters and announcements. If you do not wish to receive these kinds of communications, you can opt out by checking the "unsubscribe" option in such newsletter or announcement.

2.2 **Management of Content.** When you share information on the App (e.g., by posting content), you can choose the audience who can see what you share. For example, when you post on the App, you can select the audience for the post, such as a customized group of individuals, all of your connections, or to all Users. Likewise, when you send a direct message, you can also choose the Users you send content to. You can manage the content and information you share on the App through the privacy settings page.

2.3 **Other Users.** The Users you share and communicate with may download or re-share your content with other Users. When you comment on another User’s port or “like” his or her content, said User can decide the audience who can see your comment, reactions in the form of emojis, or “like.” Additionally, other Users may use the App to share content about you with the audience they choose (e.g., sharing a photo of you, or information about you that you shared with them). If you have concerns about another User’s post, please flag the post for MSKCC to review or otherwise notify MSKCC.
2.4. **Service Providers.** We engage certain trusted third parties to perform functions and provide services to us, including, without limitation, hosting and maintenance of the App, User relationships, and database storage and management. We will share your personal information with these third parties only to the extent necessary to perform these functions and provide such services.

2.5. **Compliance with Laws and Law Enforcement.** MSKCC cooperates with government and law enforcement officials or private parties to enforce and comply with the law. MSKCC reserves the right at all times to monitor, review, retain, and/or disclose any information, including IP addresses, as necessary to satisfy any applicable law, regulation, legal process, or government request, or to cooperate with law enforcement and other authorities in investigating a claim of illegal activity. We may disclose any personal information, including IP addresses, to government or law enforcement officials or private parties as we, in our sole discretion, believe necessary or appropriate to respond to claims; legal process (including subpoenas); to protect the property and rights of MSKCC, or a third party, or the safety of the public or any person; to prevent or stop any illegal, unethical, or legally actionable activity; or, to comply with the law.

2.6. **Business Transfers.** To the extent permitted by law, MSKCC may transfer, or otherwise share some or all of the information obtained from the App, in connection with a merger, acquisition, reorganization, or other business transaction. You will have the opportunity to opt out of any such transfer if the new entity's planned processing of your information differs materially from that set forth in this Privacy Policy.

2.7. **Security.** MSKCC will take reasonable and appropriate measures to protect the personal information you share with us from unauthorized access or disclosure. We will make any legally-required disclosures of any breach of the security, confidentiality, or integrity of your unencrypted electronically stored personal data to you via email or conspicuous posting on this App without unreasonable delay, consistent with (i) the legitimate needs of law enforcement or (ii) any measures necessary to determine the scope of the breach and restore the reasonable integrity of the data system. Notwithstanding the above, we cannot guarantee the security of our database, nor can we guarantee that information you supply won't be intercepted while being...
transmitted to us over the Internet. From time to time, we review our security procedures in order to consider appropriate new technology and methods. Please be aware that computer networks and electronically-stored information can be vulnerable to data breaches and intrusion outside of MSKCC’s control, that no security measures are perfect or impenetrable, and that no software or server is 100% secure.

2.8. **Links to External Websites.** Our App may contain links to external websites. The fact that we link to such a site is not an endorsement, authorization or representation of our affiliation with that third party. We do not exercise control over third party websites. These sites may place their own cookies or other files on your computer, collect data or solicit personal information from you. Other sites follow different rules regarding the use or disclosure of the personal information you submit to them. We encourage you to read the privacy policies or statements of the sites you visit.

3. **OUR POLICY TOWARDS CHILDREN**

The App is not directed to persons under 13 and we do not knowingly collect personal information from children under 13. MSKCC complies with the Children’s Online Privacy Protection Act and all other applicable laws and regulations concerning children and the Internet. If a parent or guardian becomes aware that his or her child has provided us with personal information without their consent, or is the subject of any Image to which they have not provided consent, he or she should contact the email address set out in the “Contacts” section of the App and be sure to include in the message the name of the minor and identification of the information and/or Image. If we become aware that a child under 13 has provided us with personally identifiable Information, or if the subject of any uploaded media is a minor, and the parent or guardian of such minor notifies us that such minor has submitted his or her Personal Information (as defined under the Terms of Use), or is the subject of any uploaded media, without the parent or guardian’s permission or consent, MSKCC will take reasonable steps to remove that information and content from the App.

4. **YOUR CHOICES REGARDING YOUR PERSONAL INFORMATION**
4.1. **Submitting Your Personal Information and Unsubscribing.** MSKCC respects your choices about how your personal information is used when you register with us or that you provide us for other purposes. You can opt-out of receiving communications from MSKCC at any time by following the unsubscribe instructions at the bottom of any e-mail communication you receive. However, we may still send you updates to our legal notices or Privacy Policy, or correspondence regarding any account you have created with us. As discussed above, MSKCC and our third-party partners collect certain information about you when you use our App through technology such as cookies and similar tracking tools for internal and analytic purposes. You may be able to "opt out" of the collection of information through cookies or other tracking technology by actively managing the settings on your electronic device. Please refer to your device's technical information for instructions on how to delete and disable cookies, and other tracking/recording tools. We are not able to respond to "Do Not Track" signals at this time.

4.2. **Changing or Deleting Information.** If you are a registered User of the App, you may access and update or correct the information you provided to us by e-mailing us at the contact address set out in the “Contacts” section of the App. You may request a correction or removal of your personal information, or request that MSKCC no longer solicit you by email or any other means, at any time, by emailing a request to us at the contact address set out in the “Contacts” section of the App. To ensure that your request is handled in an effective manner, please provide your exact e-mail address, name, address and/or telephone number(s). If you seek to delete your Account, we will use reasonable efforts to delete the things you have posted, such as your photos, status updates, and direct messages. Please note that any information that others have shared about you, or any information you post or share with other Users, is not part of your Account and will not be deleted when you delete your Account. If you wish to temporarily suspend your Account without deleting it, you may deactivate your account instead. If you pass away, we will deactivate your account, but will not delete the things you have posted.

4.3. **Notice to California Residents.** Your California Privacy Rights. Residents of the State of California, under the California Civil Code, have the right to request from companies conducting business in California a list of all third parties to which the Company has disclosed
personal information during the preceding year for direct marketing purposes and a disclosure of the shared information. Alternatively, the law provides that if the company has a privacy policy that provides you with an “opt-out” choice for use of your personal information by third parties for marketing purposes, the Company may instead provide you with information on how to exercise your disclosure choice options.

This App qualifies for the alternative option. In addition, MSKCC does not use your personal information for direct marketing purposes. Its privacy policy provides you with information on how you may opt-out from the use of your personal information by third parties for direct marketing purposes. Therefore, we are not required to maintain or disclose a list of the third parties that received your personal information during the preceding year for marketing purposes.

If you are resident of California and request information about how to exercise your third party disclosure choices, send a request in accordance with the Contacts section below.

5. DISCLAIMERS REGARDING INDIVIDUALLY IDENTIFIABLE HEALTH INFORMATION OR PROTECTED PERSONAL INFORMATION

5.1. No Responsibility. As described in the Terms of Use, MSKCC will not accept responsibility for any content or other information uploaded in any manner inconsistent with section 3 of the Terms of Use.

5.2. Personally Identifiable Information. In this Privacy Policy, “Personally Identifiable Information” means, information which can be used to distinguish or trace an individual's identity, (including without limitation, name, email and/or street address, zip code, biometric records), either alone, or when combined with other personal or identifying information which is linked or linkable to a specific individual (including without limitation date and place of birth, mother’s maiden name, financial transactions, medical history, criminal history or employment history), or that is subject to heightened security requirements as a result of internal policies or practices or by law or regulation (examples include but are not limited to the Health Insurance Portability and Accountability Act
(“HIPAA”), the Gramm-Leach-Bliley Act (“GLBA”), or the Family Rights and Privacy Act (“FERPA”)). You should retain control of any Personally Identifiable Information and not disclose it to MSKCC or upload it to the App, unless: (a) in the event that it is your Personally Identifiable Information, you consent to its disclosure; or (b) in the event that it is not your Personally Identifiable Information, the relevant patient or subject has provided his or her express consent for the disclosure thereof, to the extent required by any and all applicable jurisdictions.

6. CONTACTS
To contact us or provide any written notification, submit your information to the following: tyaprogram@mskcc.org

To ensure that your request is handled in an effective manner, please provide your exact e-mail address, name, physical address, and/or telephone number(s).

END OF PRIVACY POLICY